



LADY J 2018 RACK RATES AND INFORMATION

ALL INCLUSIVE ZAR RATES:	RACK
Nightly per person rate (Guests 1 to 4)	R 4026
Nightly per person rate (Guests 5 to 10)	R 1622
Nightly rate per child (under 12 years). Under 5 stay free	R 811

Please note: The first 4 pax will be charged the 1-4 pp amount. Each and every client after that to 10 will be charged the 5 -10 pp amount. For example: the first 4 guests each pay R4026 per person so R16104 for 4 guests for 1 night, guest 5 pays R1622 for the night so the total for 5 people is R16104 + R1622 = R17726.00 RACK

SELF CATERING ZAR RATES (dry boat):	RACK
Nightly rate for the vessel (10 guests max)	R 9962

Please note: We require a USD300 fuel deposit per night.

OPTIONAL EXTRAS (not commissionable):	
Additional tender boat:	USD 79
<i>Lady J only offers 1 tender boat a second one is available on request. Fuel is extra.</i>	
Return transfer surcharge:	R2 268

Surcharge for transferring catering for self-drive, fully inclusive trips. If transfers are done by our company there is no charge for the catering as it is transported at the same time.

Early drop off catering:	R 2 268
<i>Charged to clients who require drinks & food to be available upon arrival.</i>	
Cross Lake repositioning charge or One way Kariba / Binga charters: 800 litres of fuel charged @ current fuel rate x 1.5	

PLEASE NOTE:

Unless stated otherwise, the above rates are quoted in ZAR.
Lady J is sold on a min of 4 guests and a maximum of 10 guests' basis.

Commission:

**The STO rates will be offered to bona fide Tour Operators.
Travel Agents receive a 10% commission off the RACK rate.**

Children Policy:

Children under 12 pay half price
Children under 5 stay free of charge

We do our best to get drinks & catering as per request but this is not always possible due to limited availability. Likewise we can't guarantee arrival times due to multiple border crossings, police roadblocks etc.

Kindly see notes below for full details on includes and excludes.

ALL INCLUSIVE RATES:

INCLUDES:

- Accommodation is EXCLUSIVE USE. We will not book others with your group no matter the size of your group.
- Full board (breakfast, lunch, dinner and snacks). We recommend early muffins, cereals etc from 6am onwards & a full brunch with all the goodies at 11am. Afternoon tea with cake etc. then dinner at 8pm. Please advise which option you would like.
- Limited house wines, local beers, soft drinks and water * (Clients will be requested to complete a drinks list)
- All activities including game viewing by boat, fishing, bird-watching
- LIMITED FUEL PER DAY: 3 hours cruising time, 8 hours generator time and a caddy tank for the tender boat
- PLEASE NOTE: the above fuel allocation will be sufficient to cover the 3 night itinerary
- Dedicated tender boat and guides

EXCLUDES:

- All other drinks*
- National Lake Fees. Please pay direct to the Parks official but if they are not there give it to the staff that will pay on your behalf.
- Fishing Licenses
- Clients are able to purchase additional/ specialized drinks, based on the current local rates and availability – please ask your consultant for an up to date rate sheet

NOTES:

- **PLEASE REMEMBER TO CARRY YOUR PARK FEES AND FISHING LICENSES IN CASH IN USD** (Approx USD10 per person, per day, for each)
- Rates quoted per person sharing and are in South African Rands
- We suggest a min 2 night stay
- Vessel is sold on an exclusive basis
- Extra fuel can be supplied (at the current local rate) for those who wish to run the generator longer (i.e. for air-con) or to do more cruising
- Please note guests are not allowed to remove the balance of the drinks and food after the charter.

SELF CATERING RATES:

INCLUDES:

- Boat & crew (captain, chef & deckhand)
- All linen, sheets, towels, pillows & pillow cases etc.
- One tender boat

EXCLUDES:

- All items not mentioned i.e. toilet paper, fuel, bait, ice, etc.

FUEL:

- A fuel deposit is required (as stated above) unless agreed otherwise prior to charter in which case the client shall settle direct after the vessel has been refuelled.
- The fuel deposit covers 200L of fuel per night and 8 hours of generator time per night. Any usage beyond this allowance will be payable at the current local rate, to be settled direct, immediately after charter.
- It is highly recommended that clients make provision to settle any additional fuel (over and above the pre-paid deposit) prior to the actual charter. However, if a client wishes to extend his/her fuel requirements while on board, pre-payment is required to the Captain and only credit card payments will be accepted. These will be processed through Head Office in Durban. Please be advised that a 3% processing fee will be levied on these payments.

NOTES:

- Max 10 guests per charter – which is the number that the boat was designed to take comfortably.

LADY J SPECIFICATIONS:

- Minimum 4 and maximum 10 guests
- Twin Volvo Penta turbo inter-cooled main engines with a 17Kva Onan marine generator.

On Board Equipment:

- She is fitted with Garmin GPS navigational equipment as well as depth finders.
- The galley is equipped with microwave oven, deep freeze and fridge.
- There is a bottle cooler and a triple door bar fridge on the upper deck as well as an ice maker.
- The saloon has two ice makers and a bar fridge.
- Spacious upper deck with bar area, sunbathing deck and dining area
- The saloon is fully air conditioned. It has a DVD home theatre, colour TV, video and a CD player. A selection of natural history books, novels, videos, CD's, DVD's, board games, cards etc. are available
- Jacuzzi

Accommodation:

- 2 Double Cabins en suite (shower, toilet and hand basin) – Air Conditioned
- 1 Bunk Cabin Twin bunk beds Pullman style (2 Beds)
- 1 Bunk Cabin with 2 sets of Bunk Beds Pullman style (4 beds)
- Separate Bathroom (Shower, toilet and hand basin)
- Limited mattresses and mosquito nets for those who wish to sleep on the top deck.
- Separate crew quarters with their own ablutions

Tender Boats:

- Includes an 18 ft tender with 60hp Yamaha engine for Game Viewing, Fishing and Sunset Cruises. Can carry 8 pax. If more than 8 guests are booked on an all inclusive rate an extra tender boat is provided free of charge.
- An additional tender - 16 ft speed boat with 50 hp Yamaha - can be arranged (at an extra cost)

EXTRA INFORMATION:

- **Payments:** Banking details will be displayed on the issued invoice. ZWS / USD payments: The equivalent Rand payment (at agreed rate of the day) to be made.
- **Crew:** The Lady J's crew being a captain deckhand & chef. The crew have their own crew quarters with ablution block
- **THE VESSEL IS CAPTAIN DRIVE ONLY.**
- Your own boat may be towed behind "Lady Jacqueline" - entirely at your own risk provided a maximum of two tender boats are towed at any one time.
- **Fisherman:** If you are a keen fisherman, bring your own rods, tackle and bait. Kapenta, bait for tiger, can be organized for you from an outlet in Kariba. Limited fishing tackle is available for hire from the crew at an approx. cost of R50 per person, per day.
- There is an **H2O water purification system** on the vessel and it delivers safe drinking water. If you are worried about this then please order bottled water which will be deducted from your allocation.
- **Boarding time:** Moored at Kariba, Marineland Harbour, Eastern Basin. Boarding at 2pm. Disembarkation: 10 am.
- **Lake usage and fishing licenses:** These levies are not included in your prepaid charter fees and are additional charges for your account. The levies will be payable by you to the National Parks official that may intercept the cruiser on exiting the Harbour. If there is no park official please pay it to our crew who will then pay on your behalf.

DIRECTIONS TO THE LADY J:

From Harare: take the Harare Chirundu road through the towns of Banket, Chinhoyi and Karoi till you reach Makuti (Approx 290 kms), where you will turn left and proceed down the escarpment, and travel for 75 kilometers till you reach the town of Kariba. Marineland Harbour is situated just off the main road, turn off at the Total Garage, turn immediately right past the Ice Cream Parlour and Take Away, and a 2 minute drive down the hill towards Zimsun's Carribea Bay Casino Resort & Hotel and you will find Marineland's Harbour on the left.

From Vic Falls: Charter flight from Vic Falls.

PARKING:

For Self-drive clients, parking is available at Marineland at a cost of USD5 per vehicle per night.

GPS Co-Ordinates:

16°32'07.25"S 28°47'58.57"E

SAMPLE MENU:

Due to the fact that nothing can be guaranteed in Zimbabwe we cannot give specific meal plans as these do change on a daily basis depending what is available in the country. The following is an idea of what is normally prepared:

Tea/Coffee

Muffins and cereals

Clients will then leave for early morning fishing or game viewing

Breakfast, Brunch or lunch

On return a brunch will be served consisting of bacon and eggs, chefs special for the day, savoury mince, toast etc. If the clients would prefer to have a full breakfast first thing in the morning this is no problem.

If clients have early morning breakfast and then want lunch, this is fine. Lunch would normally be something like a pasta, cold meat and salads, fish and chips, steak etc.

Afternoon tea/coffee cake or biscuits

The tender boat will then be prepared again with a cold box and clients can go fishing again and game viewing until sunset.

On return a selection of savoury snacks will be served

Dinner

Dinner will normally consist of a roast, or steak (once again depending what is available at the time) roast potatoes and vegetables in season. This is followed by dessert, either; apple tart and cream, malva pudding, caramel tart or fruit salad etc... Tea/Coffee

No meal will be awaiting the clients upon arrival at the vessel but can be done within 1 hour of arrival. Should clients wish the meal to be ready on arrival there will be a surcharge for the food goods to be transferred in advance.

3 NIGHT SAMPLE ITINERARY:

Weather and time permitting

TO BE ADVISED

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Rates are strictly subject to availability and subject to change without prior notice.

RESERVATIONS

Reservations/cancellations/amendments for all bookings to be made to:
FLAME OF AFRICA, DURBAN, KWAZULU-NATAL
Tel: +27 31 7622424 Fax: +27 31 764 2681
GENERAL E-MAIL: info@flameofafrica.com

FIT TRAVELLER

Reservations comprising of 1–9 paying guests per night

FIT BOOKING NOTES

FIT Bookings must be re-confirmed with the clients' name/s 30 days prior to booked date. Confirmed reservations will then be subject to the Cancellation policy below.

GROUP TRAVELLER

Reservations comprising of 10 or more paying guests per night

GROUP BOOKING NOTES

Final group confirmation and final number of rooms required 60 days prior to booked date. Final rooming list required 7 days prior to booked date. Amendments thereafter will be subject to the Cancellation Policy.

BOOKING PROCEDURE

All reservations will be treated as tentative bookings once a pro-forma invoice has been generated and will only be confirmed when payment is made. Reservations may be made by phone but must be confirmed in writing or email. All amendments/cancellations may be made by phone but must be processed and confirmed in writing

PAYMENT

- A non-refundable deposit of 10% of the land arrangement cost for each person is required at time of booking, together with a signed Booking form.
- The full amount due to FLAME OF AFRICA shall be payable no less than six weeks prior to the date of departure. If the full amount is not paid in due time, FLAME OF AFRICA reserves the right to treat the booking as cancelled.
- On bookings made less than 6 weeks prior to arrival date full payment within 72 hours is required.
- Should the client wish to amend his booking at any stage, either in the form of a date change, itinerary amendment or any change whatsoever, FLAME OF AFRICA reserves the right to charge an amendment fee per booking.

CANCELLATION POLICY

If a booking is cancelled and notification has been received in writing, then the client will be liable for the following:

- An administration charge of 10% on the invoice total, with a minimum R500 PLUS any bank charges is due to FLAME OF AFRICA for cancellation of booking once a pro-forma invoice has been issued.
- 6 weeks (42 days) prior to departure 50% of tour cost
- 3 weeks (21 days) prior to departure 60% of tour cost
- 2 weeks (14 days) prior to departure 80% of tour cost
- 1 week (7 days) prior to departure 100% of tour cost
- After departure no refund for any unused services will be considered by FLAME OF AFRICA;
- FLAME OF AFRICA, reserves the right to and shall be entitled to cancel any tour or product sold prior to departure, FLAME OF AFRICA shall be obligated to refund all amounts received and the client, shall have no further claim of any nature whatsoever against FLAME OF AFRICA arising out of such cancellation.
- All refunds are strictly subject to principal's cancellation policy.
- NO SHOWS – No shows attract a 100% cancellation fee.

TERMS & CONDITIONS OF BOOKING

The issued pro-forma invoice reflects bookings as requested by the client. It confirms that all the principals have accepted the booking, as stated on the invoice. Once payment is received, FLAME OF AFRICA accepts that the client is satisfied with the booking, as stated on the pro-forma invoice and all subsequent changes and/ or correction will be for the client's account.

ALL BOOKINGS SUBJECT TO FLAME OF AFRICA'S STANDARD TERMS AND CONDITIONS (a copy available on request).

CHANGES TO RATES

FLAME OF AFRICA reserves the right to amend rates subject to any changes in government legislation or if market conditions and/or currency fluctuations should deem it necessary. We will honour any confirmed bookings at the existing agreed rates. (Confirmed booking definition: the property has received full payment).

FORCE MAJEURE

FLAME OF AFRICA shall not be obliged to perform any obligation under the Contract if such performance is rendered impossible, substantially more difficult or delayed as a result of Acts, Orders or Regulations issued by Central or Local Government, industrial disputes (whether official or unofficial), war, riots, hostilities, flood, fire, accident, act of God, epidemic, failure or shortage of supplies or from any other cause, event or occurrence which FLAME OF AFRICA is either unable to prevent having due regard to its interests. FLAME OF AFRICA shall not be liable for any loss, damage, cost or delay arising from or as a result of such non-performance. The onus is on the operator to ensure that their clients are in possession of adequate travel insurance.

E&OE

IN ACCEPTANCE OF THESE RATES AND TERMS AND CONDITIONS PLEASE SIGN BELOW AND RETURN, A SIGNED COPY, TO THE REVENUE MANAGER (products@flameofafrica.com).

ON BEHALF OF:	
NAME:	
DESIGNATION:	
SIGNATURE:	
DATE:	

ON BEHALF OF:	FLAME OF AFRICA
NAME:	
DESIGNATION:	
SIGNATURE:	
DATE:	

Issued: 29 January 2018